



# Guide

## Generating software keys in Windows using Internet Explorer

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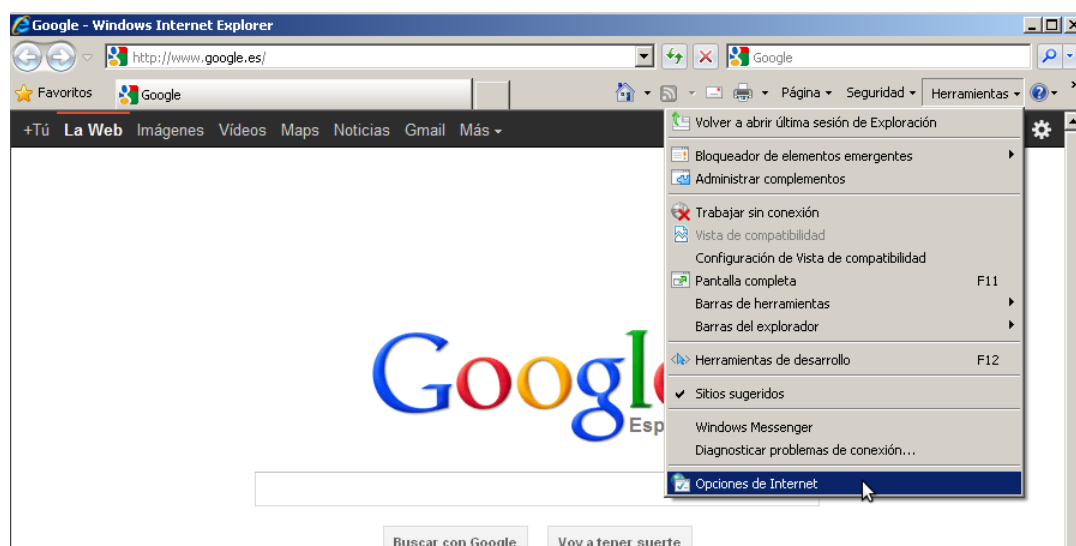


# Introduction

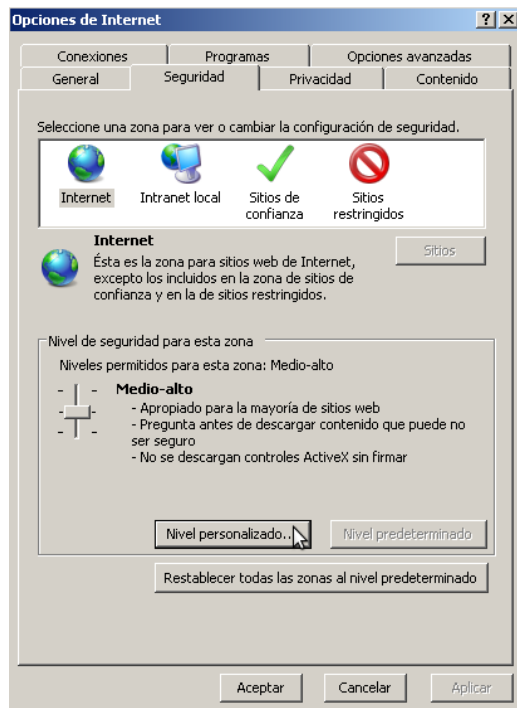
The procedure is applied when there are problems generating certificates through the web used as the reference site in the certificate generation email. To generate software certificates certain components of the Certification Authority website need to be executed first. Even when the option to block the executing function that would enable these components has not been manually selected by the user, the antivirus or other programs already installed in the system may have blocked that function. To solve this type of problem follow the instructions of the procedure detailed below.

## Procedure

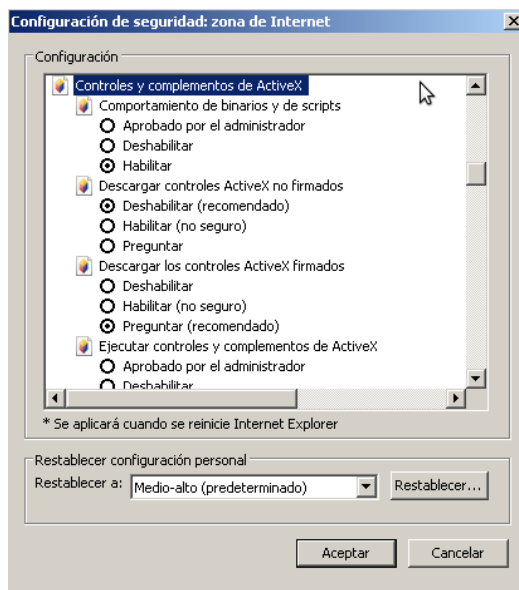
1. The first step is to ensure the antivirus you have installed in your PC is temporarily disabled and remains so at least during the generation process.
2. Select the menu Tools from the upper menu bar in the the Internet Explorer browser screen and then select Internet Options.



- The following dialogue box will be shown on the screen. Select the Security option from the upper tab bar:



- Click on Customized level and enable the following configuration options:



- Binaries and scripts performance
- Download signed ActiveX controls.
- Execute the ActiveX controls and complements
- Generate the ActiveX control scripts marked as secure for scripting.
- Allow scriptlets
- Ask automatically whether an ActiveX control must be used.

5. Click on Accept and a confirmation message will be prompted.
6. Confirm and accept the last window.
7. Close the browser to implement the changes.

